

Need to talk to a caseworker?
Call **(877) 382-2363**
Monday-Friday 8:15am –4:45pm

Services over the phone and online
available in multiple languages

**Connect with
DTA today**

3 convenient ways to manage your case 24/7

1

Call DTA Assistance Line
(877) 382-2363

2

Visit **DTAConnect.com** on your
computer or smartphone

3

Download the
DTA Connect Mobile App

	DTA Assistance Line	DTAConnect.com	DTA Connect Mobile App
Apply for SNAP, TAFDC, or EAEDC	✓	✓	
Talk to a Case Manager	✓		
Request an EBT Card	✓	✓	✓
Track EBT Card Delivery		✓	✓
Check & Update Case Info	✓	✓	✓
Talk to Specialized Staff	✓		
View and Request Documents		✓	✓

Learn all you can do on the DTA Assistance Line and DTA Connect by visiting:
Mass.gov/ContactDTA



Department of
Transitional
Assistance

For More Information:
Visit **Mass.gov/dta**
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